

December 2022

Dear Parent/Carer

### **School lunches ~ online booking & payment system for years 3, 4, 5 & 6**

West Drayton Academy in partnership with Pabulum Catering are making changes to how school meals are ordered.

From January 2023, you will be required to book your child's meals on-line and in advance through ParentPay. This will allow you to access and view our menus, amend, and cancel your child's meals in advance.

For parents who pay for their child's meals you must ensure that there are enough funds on your account at the time of booking.

By pre-booking your meals on-line, this will help us to manage our food production and ensure that your child receives the meal that they have chosen at lunchtime. This will also reduce the amount of time the teachers spend in the classroom booking meals at morning registration.

In the link below is a short video on how to book your child's meals through the ParentPay app.

<https://parentpay.wistia.com/medias/cd0pwrbiiv>

**Our menus will be available to view online from Wednesday 14th December 2022.**

### **For Medical Diets Only**

**If your child requires a medically prescribed diet, you must follow the link below and complete the form. You will also need to provide supporting medical information.**

<https://fast.wistia.com/embed/iframe/0qcyh1dfcx>

Once you have completed your child's dietary information, Anushka or Charlotte our Pabulum Nutritionist's, will be in contact to discuss your child's individual needs.



Linea House,  
Harvest Crescent,  
Fleet,  
Hampshire GU51 2UZ

T 01252 819991  
[pabulum-catering.co.uk](http://pabulum-catering.co.uk)



A member of the The Quarr Group of companies.  
Registered address:  
Linea House,  
Harvest Crescent,  
Fleet,  
Hampshire GU51 2UZ  
VAT No 904 4806 34

If you have any questions relating to your child's lunch bookings, please contact us either by email or by telephone 01252 819991 and choosing option 9.

Booking Queries [parentpay@pabulum-catering.co.uk](mailto:parentpay@pabulum-catering.co.uk)  
Special Diets [specialdiets@pabulum-catering.co.uk](mailto:specialdiets@pabulum-catering.co.uk)

Yours faithfully

David Hatherall  
Operations Manager



Linea House,  
Harvest Crescent,  
Fleet,  
Hampshire GU51 2UZ

T 01252 819991  
[pabulum-catering.co.uk](http://pabulum-catering.co.uk)



A member of the The Quarr Group  
of companies.

Registered address:  
Linea House,  
Harvest Crescent,  
Fleet,  
Hampshire GU51 2UZ

VAT No 904 4806 34